## Investor Complaints

## A. Data for the Month ending Feb, 2024

| S. No. | Received from | Carried forward from previous month | Receive <br> d <br> during <br> the <br> month | Total Pending | Resolve $\mathrm{d}^{*}$ | Pending at the end of the month** |  | Average Resoluti on time ${ }^{\wedge}$ (in days) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Pending for less than 3 months | Pending for more than 3 months | 8 |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |  |  |
| 1 | Directly <br> from <br> Investors | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| 2 | SEBI <br> (SCORES) | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| 3 | Stock <br> Exchanges | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| 4 | Other <br> Sources <br> (if any) | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| 5 | Grand <br> Total | Nil | Nil | Nil | Nil | Nil | Nil | Nil |

CAPITAL SERVICES PVT. LTD.

## . Trend of Monthly disposal of complaints for the Financial Year-

| S <br> $\mathbf{N}$ <br> o. | Month | Carried forward <br> from previous <br> month | Received | Resolved* | Pending** |
| :---: | :--- | :--- | :--- | :--- | :--- |
| 1 | April 2022 | Nil | Nil | Nil | Nil |
| 2 | May 2022 | Nil | Nil | Nil | Nil |
| 3 | June 2022 | Nil | Nil | Nil | Nil |
| 4 | July 2022 | Nil | Nil | Nil | Nil |
| 5 | August 2022 | Nil | Nil | Nil | Nil |
| 6 | September 2022 | Nil | Nil | Nil | Nil |
| 7 | October 2022 | Nil | Nil | Nil | Nil |
| 8 | November-2022 | Nil | Nil | Nil | Nil |
| 9 | December-2022 | Nil | Nil | Nil | Nil |
| 10 | January-2023 | Nil | Nil | Nil | Nil |
| 11 | February-2023 | Nil | Nil | Nil | Nil |
| 12 | March-2023 | Nil | Nil | Nil | Nil |
| 13 | April-2023 | Nil | Nil | Nil | Nil |
| 14 | May 2023 | Nil | Nil | Nil | Nil |
| 15 | June 2023 | Nil | Nil | Nil | Nil |
| 16 | July 2023 | Nil | Nil | Nil | Nil |
| 17 | August 2023 | Nil | Nil | Nil | Nil |
| 18 | September 2023 | Nil | Nil | Nil | Nil |
| 19 | October 2023 | Nil | Nil | Nil | Nil |
| 20 | November-2023 | Nil | Nil | Nil | Nil |
| 21 | December-2023 | Nil | Nil | Nil | Nil |
| 22 | January-2024 | Nil | Nil | Nil | Nil |
| 23 | February-2024 | Nil | Nil | Nil | Nil |
|  | Grand Total | Nil | Nil | Nil | Nil |

A. Trend of Annual (FY) disposal of complaints (For 4 years on rolling basis)-

| S <br> No. | Year | Carried forward <br> from previous <br> year | Received <br> during the <br> year | Resolved <br> during <br> the year | Pending at <br> the end of <br> the year |
| :--- | :--- | :--- | :--- | :--- | :---: |
| 1 | $2017-18$ | Nil | Nil | Nil | Nil |
| 2 | $2018-19$ | Nil | Nil | Nil | Nil |
| 3 | $2019-20$ | Nil | Nil | Nil | Nil |
| 4 | $2020-21$ | Nil | Nil | Nil | Nil |
| 5 | $2021-22$ | Nil | Nil | Nil | Nil |
| 6 | $2022-23$ | Nil | Nil | Nil | Nil |
| 7 | $2023-24$ | Nil | Nil | Nil | Nil |
|  | Grand Total | Nil | Nil | Nil | Nil |

